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2015

PILOT ASSISTANCE FORUM

# Agenda Book

*Washington Hilton \* April 1-2*



**Delta Air Lines  
Flight Operations**

would like to

**THANK YOU**

for your partnership

# Welcome to the 2015 ALPA Pilot Assistance Forum!

*We've planned a packed two-day schedule capped by our Pilot Assistance Awards on Thursday night, during which we'll honor three ALPA members for their years of dedicated service to their fellow pilots.*

### **What services for ALPA members are found under the broad umbrella of Pilot Assistance?**

ALPA's Aeromedical Office, established in 1969, advises ALPA's president on aeromedical issues and provides professional medical advice to ALPA members upon request. The office developed and maintains a medical specialist referral system to help evaluate and treat disorders that threaten pilots' FAA medical certification. Since it was created, the Aeromedical Office has also been instrumental in getting the FAA to change many policies and allow pilots to regain or maintain their medical certification, often with conditions that the FAA previously considered permanently disqualifying.

The Critical Incident Response Program (CIRP) uses pilots and spouses trained as peers to lessen the stress reactions that other pilots, accident investigators, or their families may have as a result of accidents or incidents. A "critical incident" is any event that has a stressful effect sufficient enough to overwhelm the usually effective coping skills of an individual or a group—i.e., the normal reactions

of people to abnormal events in their lives. Almost all ALPA pilot groups have adopted the program, which is credited with helping many pilots return to the cockpit after an accident or incident.

The Human Intervention and Motivation Study (HIMS) program was developed by pilots in 1974 to provide pilots and their families with information and resources with regard to substance abuse. Any problems that might arise in a pilot's personal or professional life may be addressed by the HIMS group. Congress funds the HIMS program through the FAA, which in turn subcontracts the ALPA Aeromedical Office in Aurora, Colo., to administer the program. After a pilot self-discloses his or her problem with alcohol or drugs and successfully completes a course of treatment, the FAA gives the airman a special-issue medical certificate. By its very nature, HIMS requires and receives the cooperation of the FAA, airline management, ALPA, and health-care professionals in returning pilots to flight status.

As professional pilots, we all understand the importance of using our crew resource management skills to discuss

issues openly and directly. In rare instances when these tools fail and personalities clash, we may bid for trips apart from that crewmember, ignore the situation and let it fester, or take the issue to management. The fourth alternative—peer conflict resolution—is the role of Professional Standards. The role of a pilot group's Professional Standards Committee is to protect and enhance ALPA members' careers. Individual pilot volunteers at the Master Executive Council level provide a forum for pilots to approach with problems of a professional or ethical nature. Interested peer volunteers handle these problems in strict confidence.

Similarly, the mission of the Canadian Pilot Assistance Group is to provide confidential guidance and assistance to any pilot having difficulty in any aspect of his or her professional or personal life that may affect job performance or professionalism. ALPA's Pilot Support and Resource Committee (PSRC) deals primarily with pilot behavior in the workplace to ensure a safe and professional operating environment. Like Professional Standards in the United States, the PSRC is based on the ALPA Code of Ethics.

Please accept my sincere best wishes for a productive, stimulating, and informative Pilot Assistance Forum.

*Sincerely,*



**Captain Tim Canoll**  
*President  
Air Line Pilots  
Association, Int'l*

## General Information

### Registration Hours | Columbia West Foyer

Wednesday, April 1 7:30 a.m. – 5:00 p.m.

Thursday, April 2 8:30 a.m. – 3:30 p.m.

Awards Reception &  
Banquet Registration 6:30 p.m. – 7:15 p.m.

### Recommended Attire

Business attire

### Pilot/Attendee Business Office

A pilot office for attendee use, equipped with printers, computers, and a fax machine, will be open 24 hours a day, Wednesday through Thursday, in Fairchild West on the Terrace level near the ALPA registration, ending at 6:00 p.m. on Thursday.

### Lost and Found

Please report lost and found objects to the registration area. Please note that ALPA and the Washington Hilton are not responsible for lost items. Items not claimed at the hotel will be brought back to ALPA headquarters and held for six months; to inquire call 1-800-424-2470.



**Washington Hilton**

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Washington, DC 20009  
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Lobby Level



Terrace Level

## Agenda | April 1, 2015

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7:30 a.m. – 8:30 **Registration & Morning Coffee | Columbia West Foyer**

8:30 – 9:30 **Opening Ceremony | Columbia 5-8**

**Captain Tim Canoll** – President, Air Line Pilots Association, Int'l

**Captain Joe DePete** – First Vice President & National Safety Coordinator, Air Line Pilots Association, Int'l

**Captain Jerry McDermott** – National Pilot Assistance Chair, Air Line Pilots Association, Int'l

9:30 – 10:00 **Networking Break – Sponsored by Casa Palmera | Columbia West Foyer**

The Air Line Pilots Association, Int'l would like to thank Casa Palmera for sponsoring this break.



10:00 – 11:30 **Best Practices for Inflight Medical Response | Columbia 5-8**

**Moderator: Captain Jerry McDermott** – National Pilot Assistance Chair, Air Line Pilots Association, Int'l

**Dr. Joanna Regan** – Conveyance Investigation Co-Lead, Centers for Disease Control & Prevention

**Ms. Heidi MacFarlane** – Vice President, Aviation Workhealth & Emergency Services Products Worldwide, Medaire, Inc.

11:30 – 1:30 p.m. **Lunch & Keynote – “Hi, My Name Is Dynie and This Is My Story” | Columbia 5-8**

**Captain Dynie Malischewski**, Jazz Aviation

**Sponsored by Delta Air Lines** – The Air Line Pilots Association, Int'l would like to thank Delta Air Lines for sponsoring this lunch.



1:30 – 2:30 **The Connection Between Addiction and Trauma | Columbia 5-8**

**Dr. Naved Ali** – Addiction Consultant and Medical Director, Stepping Stones Concurrent Disorder Services

2:30 – 3:30 **Canine-Assisted Resiliency for Trauma | Columbia 5-8**

**Ms. Patricia Wells** – American Red Cross Therapy Animal Therapy Program, Walter Reed National Military Medical Center

**First Officer Tony Faul** – National CIRP Vice Chair, Air Line Pilots Association, Int'l

3:30 – 4:00 **Networking Break – Sponsored by the FedEx Express MEC and FedEx Express | Columbia West Foyer**

The Air Line Pilots Association, Int'l would like to thank FedEx Express and the FedEx MEC for sponsoring this break.



### Concurrent Breakouts

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4:00 – 5:00 **Aeromedical Chairs Meeting | Columbia 1**

**Captain John Taylor** – National Aeromedical Chair, Air Line Pilots Association, Int'l

**Dr. Quay Snyder** – Aeromedical Advisor, Air Line Pilots Association, Int'l

Continued to page 6 >>

## Concurrent Breakouts << Continued from page 5

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4:00 – 5:00

### **Factors Influencing Pilot Health | Columbia 2**

Ms. Eileen Maloney-White – Occupational Health Nurse, Jazz Aviation

### **Self-Care and Resiliency for Peers | Columbia 9**

First Officer Mimi Tompkins, Hawaiian Airlines

### **The Brain and Recovery: An Update on Neuroscience of Addiction | Columbia 3&4**

Kevin T. McCauley, MD – Institute for Addiction Study

### **History, Relevance, and Fundamentals of the Professional Standards Committee | Columbia 5-8**

Captain Bob Lynch – Professional Standards, United (Ret.)

Captain John Rosenberg – National Professional Standards Chair, Air Line Pilots Association, Int'l

5:00 – 6:30

### **Reception | Columbia West Foyer**




Casa Palmera is a residential treatment center accredited by the Joint Commission that provides 12-step, evidenced based treatment with an integrated holistic component. We serve individuals and families needing treatment for the disease of addiction, eating disorders, and trauma/mood disorders. We offer a full continuum of care to include residential treatment, partial hospitalization with and without board, intensive outpatient and weekly continuing care. Our clinical focus is individualized treatment which includes concurrent treatment for co-occurring disorders. Our professional staff consists of medical doctors, psychiatrists, nurses, PhD, PsyD and Licensed Masters Level clinicians in all treatment modalities.

For more information call 858-481-4411 or 888-481-4481  
or visit [www.casapalmera.com](http://www.casapalmera.com)



## Agenda | April 2, 2015

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- 8:30 a.m. – 9:00      **Registration & Morning Coffee | Columbia West Foyer**
- 9:00 – 10:00      **HIMS – Why, What, and When | Columbia 5-8**  
Captain Richard Wilkening – National HIMS Chair, Air Line Pilots Association, Int'l
- 10:00 – 10:30      **Networking Break | Columbia West Foyer**  
Sponsored by United Airlines – The Air Line Pilots Association, Int'l would like to thank United Airlines for sponsoring this break. 
- 10:30 – 11:30      **Professional Standards – Some Things Never Change | Columbia 5-8**  
Captain Bob Lynch – Professional Standards, United (Ret.)
- 11:30 – 1:30 p.m.      **Lunch & Keynote – “A Journey Back to Life” | Columbia 5-8**  
First Officer Luis Perez – United Airlines
- 1:30 – 3:00      **Pilot Health | Columbia 5-8**  
**Moderator:** Dr. Quay Snyder – Aeromedical Advisor, Air Line Pilots Association, Int'l  
Dr. James R. Fraser – Federal Air Surgeon, Office of Aerospace Medicine, Federal Aviation Administration  
Dr. David A. Salisbury – Director of Medicine, Civil Aviation, Transport Canada
- 3:00 – 3:30      **Networking Break | Columbia West Foyer**

### Concurrent Breakouts

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- 3:30 – 4:30      **Aeromedical Online | Columbia 9**  
Captain John Taylor – National Aeromedical Chair, Air Line Pilots Association, Int'l
- Hot Topics in CIRP | Columbia 3&4**  
Captain Louise Cullinan – National CIRP Chair, Air Line Pilots Association, Int'l  
First Officer Tony Faul – National CIRP Vice Chair, Air Line Pilots Association, Int'l  
Captain Bill Cheney – National CIRP Vice Chair, Air Line Pilots Association, Int'l
- HIMS Chairs/Peer Monitors Meeting | Columbia 1**  
Captain Richard Wilkening – National HIMS Chair, Air Line Pilots Association, Int'l  
Dr. Quay Snyder – Aeromedical Advisor, Air Line Pilots Association, Int'l  
Captain Corey Slone – National HIMS Vice Chair, Air Line Pilots Association, Int'l

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## Concurrent Breakouts << Continued from page 7

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3:30 – 4:30

### **Professional Standards' Role in Mentoring | Columbia 5-8**

**Captain Rick Swanson** – National Professional Standards Training Coordinator,  
Air Line Pilots Association, Int'l

### **Workplace Incident – Punishment vs Correction: A Different Perspective | Columbia 2**

**Mr. David Noble** – Canada Pilot Health Consultant, Air Line Pilots Association, Int'l

6:30 – 9:30

### **2014 Awards Reception & Dinner | Columbia West Foyer/Columbia 5-8**

**Captain Tim Canoll** – President, Air Line Pilots Association, Int'l

### **Keynote – Pilot Assistance in Action**

**First Officer Mark Segaloff** – United Airlines (Former Colgan Air MEC Chair)

## Awards

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### **Pilot Assistance Award**

**First Officer Thomas Thornton**  
Delta Air Lines

F/O Thornton has served his fellow pilots as chairman of his pilot group's Professional Standards Committee for 15 years. He helped to completely transform the Professional Standards Committees at Northwest and Delta to create a committee that is completely interactive with management.



### **Presidential Citation**

**Captain Heather Ducimo**  
PSA Airlines

Capt. Ducimo served as her Master Executive Council's Pilot Assistance Committee chairman from January 2012 until November 2014. Her efforts rebooted proper training for Professional Standards, Critical Incident Response Program, Aeromedical, HIMS, and Family Medical Leave Act.



### **Presidential Citation**

**Captain Craig Korsgard**  
United Airlines

Capt. Korsgard served as his Master Executive Council's Employee Assistance Program/Human Intervention Motivation Study chairman from January 2008 until October 2013. He assisted in the merger of the Continental and United HIMS programs, and also helped write United's new alcohol and drug policy.

## Past Pilot Assistance Award Recipients

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- 2013 **First Officer Isabelle Caron** (Jazz Aviation)
- 2012 **Captain John Kohne** (FedEx Express)
- 2011 **Captain Tom O'Toole** (Jazz Air, Inc.)
- 2010 **First Officer Madeline Tompkins** (Hawaiian Airlines)
- 2009 **First Officer Richard Wilkening** (American Eagle)
- 2008 **Captain John Lux** (FedEx Express) (posthumous)



## Sponsors

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### ALPA FedEx MEC

Captain Charlie Schenk, Pilot Assistance Chair

1770 Kirby Parkway, Suite 300, Memphis, TN 38138

901-752-8749 | [Charlie.Schenk@alpa.org](mailto:Charlie.Schenk@alpa.org)

The ALPA FedEx MEC provides representation and support to approximately 4,000 pilots domiciled throughout the United States, Europe, and Asia. One of the many ways the ALPA/FedEx MEC supports the pilot group is through its Pilot Assistance Committee, providing protection and confidential support for a variety of performance and health issues that pilots may face as they move through their daily lives.

### FedEx Express

FedEx Express is the world's largest express transportation company, providing fast and reliable delivery around the world. FedEx Express uses a global air-and-ground network to speed delivery of time-sensitive shipments by a definite time and date with a money-back guarantee. FedEx Express serves more than 220 countries and territories, providing time-sensitive, air ground express service through 375 airports worldwide.

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## Sponsors << Continued

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Casa Palmera is a freestanding residential treatment facility located in San Diego, Calif. Joint Commission–accredited, we provide 12-step, evidenced-based treatment, complemented by an integrated holistic component, to individuals and families suffering from the disease of addiction, eating disorders, and trauma/mood disorders to include co-occurring disorders. We offer a full continuum of care that includes sub-acute detox, residential treatment, partial hospitalization with or without boarding, intensive outpatient programming, and weekly continuing care.



United operates an average of 5,055 flights a day to 373 airports across six continents. In 2014, United and United Express operated nearly two million flights carrying 138 million customers. United proudly operates the most comprehensive route network, including hubs in Chicago, Denver, Houston, Los Angeles, Newark, San Francisco, and Washington, D.C.

## ALPA National Pilot Assistance

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**National Safety Coordinator**  
Captain Joe DePete



**Pilot Assistance Chair**  
Captain Jerry McDermott



**Pilot Assistance Vice Chair**  
First Officer Mark Segaloff



**Aeromedical Chair**  
Captain John Taylor



**Aeromedical Vice Chair**  
Captain Patrick Cowle



**Canada Pilot Assistance Chair**  
Captain Murray Munro



**Canada Pilot Assistance Vice Chair**  
Captain Tom O'Toole



**CIRP Chair**  
Captain Louise Cullinan



**CIRP Vice Chair**  
Captain Bill Cheney



**CIRP Vice Chair**  
Captain Tony Faul



**HIMS Chair**  
Captain Rich Wilkening



**HIMS Vice Chair**  
Captain Corey Slone



**Professional Standards Chair**  
Captain John Rosenberg



**Professional Standards Training Coordinator**  
Captain Rick Swanson

## Speaker Biographies



**Captain Tim Canoll**

*President  
Air Line Pilots  
Association, Int'l*

Captain Tim Canoll is the tenth president of the Air Line Pilots Association, Int'l (ALPA), which represents more than 51,000 professional airline pilots at 30 airlines in the United States and Canada, and is the largest nongovernmental aviation safety organization in the world. He was elected by the union's Board of Directors on Oct. 22, 2014, and began his four-year term on Jan. 1, 2015.

As ALPA's chief executive and administrative officer, Captain Canoll oversees daily operations of the Association and presides over the meetings of ALPA's governing bodies, which set policy for the organization. He is also the chief spokesman for the union, advancing pilots' views in the airline industry before Congress, Parliament, government agencies, airline and other business executives, and also the news media.

Captain Canoll previously served as executive administrator to ALPA's ninth president, Captain Lee Moak. Captain Canoll's preceding ALPA offices include Delta LEC representative, MEC Strike Committee member, MEC Security coordinator, MEC Strategic Planning chairman, MEC Negotiating Committee member, MEC vice chairman, and MEC executive administrator. In addition, he served as ALPA's representative to the Unsecured Creditors Committee during Delta Air Lines' 2005 bankruptcy.

Captain Canoll is a Delta MD-88 captain based in Atlanta, having also flown the B-727, L1011, and B-767/757. He is a graduate of the U.S. Naval Academy, class of 1982, and a former Navy Reserve F/A-18 Strike Fighter Squadron commanding officer. He retired from the U.S. Navy Reserve as a captain in 2008.



**Dr. James R. Fraser**

*Federal Air Surgeon  
Office of Aerospace Medicine,  
Federal Aviation  
Administration*

Dr. Fraser was named the FAA's federal air surgeon in March 2014.

Dr. Fraser previously served as the FAA's manager, Medical Specialties Division. As a senior executive physician, he provided expert advice and technical knowledge to the federal air surgeon, deputy federal air surgeon, and other physicians and professionals in FAA regional aerospace medicine divisions, at the FAA Civil Aerospace Medical Institute and the Department of Transportation. He directed aerospace medicine rule making, managed the medical appeals process, provided Department of Transportation medical review officer services, administered the FAA's employee drug and alcohol testing programs, and was responsible for the evaluation and management of complex medical and psychiatric cases and issues. He was responsible for developing policies and standards with respect to the air traffic controller health program. He oversaw aerospace medicine research projects and represented the federal air surgeon both internally and externally with governmental and nongovernmental organizations on a variety of national and international aerospace medicine activities and projects.

Prior to joining the FAA, Dr. Fraser enjoyed a 30-year naval career and retired in September 2003 with the rank of captain. He has more than 20 years of professional experience in aerospace medicine. At the time of his retirement from the Navy, Dr. Fraser was serving as the command surgeon, Naval Safety Center. As the command surgeon, he addressed issues on all matters pertaining to the health, safety, and medical readiness of the Navy, Marine Corps, and the civilian workforce that supported them. He was responsible for the training and oversight of all naval flight surgeons and was appointed as Board staff to the Columbia (space shuttle) Accident Investigation Board.

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Prior to serving as the command surgeon, Dr. Fraser served as the force medical officer, Naval Air Force, Atlantic Fleet, where he was responsible for medical oversight and quality assurance for the medical departments and hospitals onboard seven aircraft carriers, 18 naval air station branch medical clinics, and the supervision of all Naval Air Force, Atlantic Fleet physicians.

Dr. Fraser had previously served as the senior medical officer, USS Theodore Roosevelt (CVN-71). He supervised a staff of 62 personnel serving in the Medical Department and was responsible for the 67-bed hospital onboard. When deployed, he served as battle group surgeon for Commander Carrier Battle Group Eight and was responsible for the health and well-being of approximately 6,000 personnel onboard the aircraft carrier and approximately 12,000 personnel attached to the Carrier Battle Group.

Dr. Fraser holds degrees of bachelor of arts, master of public health, and doctor of medicine, all from the University of Oklahoma. He is certified in the specialties of preventive medicine (aerospace medicine) and family practice. He is a fellow of the Aerospace Medical Association and the American Academy of Family Practice. He is an emeritus member of the Society of U.S. Naval Flight Surgeons where he served as president from 2002 to 2003.



**Dr. David A. Salisbury**  
*Director of Medicine  
Civil Aviation, Transport  
Canada*

Dr. David Salisbury was appointed the director of Medicine, Civil Aviation, Transport Canada in

May 2008.

Dave was born and raised in Ottawa. He enrolled in the Canadian Forces in 1975. Dr. Salisbury graduated from Queen's University Medical School in 1978. After internship at McMaster University, he was posted as the base medical officer at CFB Portage la Prairie. In 1982 he was selected for the flight

surgeon pilot program and commenced pilot training. He received his pilot wings in 1983 and stayed on at CFB Moose Jaw as the base surgeon where he was the pilot/physician in charge of the CF motion sickness treatment program and flight surgeon for the Snowbirds. He obtained his master's degree in occupational health from the University of British Columbia in 1987. In 1988 he attended the USAF residency in aerospace medicine at USAF School of Aerospace Medicine, Brooks AFB, San Antonio, Tex., and earned his USAF senior flight surgeon wings. He is Board certified in aerospace medicine by the American Board of Preventive Medicine and has his Royal College fellowship in community medicine.

During his time in the military, Dave spent time in Manitoba, Saskatchewan, British Columbia, Texas, Croatia, and Ontario. His last position was as head of public health for the Canadian Forces at National Defence HQ in Ottawa. He had previously been medical advisor to the Chief of the Air Staff and Commanding Officer of the Canadian Forces Environmental Medicine Establishment.

Upon retirement from the CF in 2004, Dr. Salisbury joined Ottawa Public Health, and in August 2005 he was named medical officer of health of the City of Ottawa.

He has published numerous papers in occupational, aerospace, and community medicine. His research interests concern aircrew selection and the use of computerized databases in the study of occupational epidemiology. He spent a four-year term as the executive secretary of the clinical reasoning skills test committee of the Medical Council of Canada. He is a past president of the Canadian Aerospace Medicine and Aeromedical Transport Association, a past-president of the International Association of Military Flight Surgeon Pilots, and he has been honoured as a fellow of the Aerospace Medicine Association as well as the 2011 recipient of the Civil Aviation Medical Association-sponsored John A. Tamisiea Memorial Award. Dave is currently chair of the Royal College of Physicians and Surgeons of Canada Aerospace Medicine Committee. He and his wife, Els, live in Ottawa.

## Speaker Biographies << Continued

### **Dr. Naved Ali**

*Addiction Consultant and Medical Director  
Stepping Stones Concurrent Disorder Services*

Dr. Naved Ali, MD, is a specialist in addiction medicine, certified by the American Society of Addiction Medicine and the American Board of Addiction Medicine. He is currently medical director of the Stepping Stones Concurrent Disorder Services in West Vancouver, Canada. He is actively involved in the Tripartite Committee Program monitoring pilots in recovery from addictive disorders for ALPA Canada. He has also worked with the Physician Health Program of British Columbia and has extensive experience treating and monitoring addicted individuals in safety-sensitive professions, including nurses, pharmacists, physicians, and pilots.

Dr. Ali is well respected as an educator, having taught the addiction curriculum at the University of British Columbia Faculty of Medicine, and he has supervised students, residents, and practicing physicians. He is also a sought-after speaker, having given over 100 presentations internationally to medical conferences, health-care providers, patients and their families, public agencies, and private corporations. Dr. Ali lives in Vancouver, British Columbia with his two daughters.

### **Captain Bill Cheney**

*National CIRP Vice Chair  
Air Line Pilots Association, Int'l,  
CIRP Chair, United Airlines MEC*

Captain Bill Cheney is a 29-year veteran of Continental Airlines, which has now merged with United Airlines. He is presently serving as United MEC Critical Incident Response Program (CIRP) chairman and the National CIRP vice chairman; he served as vice chairman and then chairman of the Continental CIRP vice chairman from 2009 until the merger.

Captain Cheney is grief and bereavement trained and assists United pilots and their families after a death has occurred. He is a longtime hospice volunteer and in 2011 was awarded Volunteer of the Year by Hospice of New Jersey.

Captain Cheney is currently based in Newark, N.J. He flies the B-777 and has previously held positions as captain on the B-737, B-757, and B-767. Captain Cheney graduated from Utah State University, and also obtained an Airframe and Power plant license from Colorado Aero Tech.

### **Captain Louise Cullinan**

*National CIRP Chair  
Air Line Pilots Association, Int'l*

Captain Louise Cullinan is the Critical Incident Response chairman for the Air Line Pilots Association, Int'l (ALPA) overseeing 30 airlines, and has been since 2008. She also works with the International Federation of Air Line Pilots' Associations for the Critical Incident Response Program (CIRP) and is the main point of contact for direction and instruction in developing CIRPs, working with ANPAC (Italy ALPA), SA ALPA (South Africa ALPA), and SEPLA (Spain ALPA). Louise helps airlines and unions around the world set up Critical Incident Response Committees, the latest being at Air France. Her expertise as a consultant and instructor of critical incident response extends to the aircraft manufacturer Boeing. Louise is a qualified International Critical Incident Stress Foundation instructor, teaching around the world and brings to the airline industry over 20 years of grief experience. Her interest in intervening in cases of trauma goes back to early experiences with volunteering at the American Cancer Society in Michigan and at her university after the crash of Northwest flight 255 in Detroit.

Louise has been with Mesa Airlines since 1995, first as an agent, station manager, and pilot since 1999, flying the CRJ900 out of Phoenix, Ariz. She also has served as the CIRP chairman for the Mesa pilot group for the past 10 years. A graduate from Eastern Michigan University with a bachelor of science degree and an associate's degree in aviation from the San Juan College, Louise continues to volunteer her time in her home town of Steamboat Springs, Colo., where she is called upon to assist her community in dealing with tragedy and loss.

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### **Captain Joe DePete**

*First Vice President  
National Safety Coordinator  
Air Line Pilots Association, Int'l*

Captain Joe DePete serves as the Air Line Pilots Association, Int'l (ALPA) first vice president. He was elected on Oct. 12, 2014, at the Association's 45th Board of Directors meeting and assumed office on Jan. 1, 2015. He also holds the position of national safety coordinator and is tasked with overseeing the Association's Safety, Security, and Pilot Assistance programs.

Currently based in Memphis, Captain DePete flies and acts as a line check airman on the A310/300 for FedEx Express. He has served in many roles at ALPA, including executive vice president, FedEx Express Master Executive Council chairman, and FedEx Express Local Executive Council chairman. He was an active member of the ALPA Organizing Committee for the merger with the Flying Tiger Line Pilots Association as well as for the merger with the FedEx Pilots Association. Captain DePete also organized the first Pilots for Kids charity drive for the FedEx pilots and participated in the development of the first FedEx pilot Habitat for Humanity project for the Anchorage council.

Captain DePete was sole representative for U.S. airline labor at the 1995 Asia Pacific Economic Council Transportation Ministerial meeting held at the U.S. State Department. In addition, he previously served in the U.S. Marine Corps as a captain flying the KC-130 for Squadron VMGR-252 stationed at Cherry Pt., N.C.

A graduate of St. John's University, Captain DePete earned a BA degree in political science. In addition to his ALPA and FedEx Express responsibilities, he is a certified investment portfolio manager, having passed the Series 65 (NASAA) Uniform Investment Adviser Law Exam. He currently resides in Louisville, Ky.

### **First Officer Tony Faul**

*National CIRP Vice Chair  
Air Line Pilots Association, Int'l*

First Officer Faul received a BS degree in civil engineering from Tulane University in 1980 and was commissioned in the U.S. Navy. He graduated from Navy Flight School in 1981 and went on to fly the T-28 Trojan in Corpus Christi, Tex., and the P-3 Orion at Barbers Point Naval Air Station on Oahu, where he joined the U.S. Navy Reserves in 1987. In 1991, Tony was recalled to active duty in the U.S. Navy during the Persian Gulf War and was assigned to Task Group 72.8 where he flew combat patrol missions.

In 1992, Tony was hired by Hawaiian Airlines and has held positions on the DC-8, DC-10, and B-767, where he currently holds seniority number one as first officer with ATP type ratings in the L-188, BAe/AVRO 146, and B-757/767. He is based in Honolulu on the 767, currently on an extended medical leave.

Since Sept. 11, 2001, Tony has worked for the Hawaiian MEC in the area of Pilot Assistance and, in 2006, he was appointed CIRP chairman for the Hawaiian MEC. In 2010, Tony, along with United Captain Bill Cheney, was appointed to the Air Line Pilots Association, Int'l (ALPA) CIRP Group as vice chair. Captain Cheney and First Officer Faul work in support of Mesa First Officer Louise Cullinan, ALPA National CIRP chair.

Tony is a 23-year veteran of Hawaiian Airlines and retired commander in the U.S. Navy Reserves. He resides in Springfield, Va.



## Speaker Biographies << Continued

### **Captain Bob Lynch**

*Professional Standards  
United (ret.)*

Captain Lynch served as chairman of both the United Airlines and the Air Line Pilots Association, Int'l (ALPA) Professional Standards programs. He authored the original Professional Standards program procedures and training documents that are the basis for the current ALPA Professional Standards program.

He left the Air Force in 1965 to join United Airlines, where he completed a 30-year career, serving as a line pilot and captain in narrowbody and wide-body aircraft in both domestic and international operations.

Upon retirement from United Airlines, he joined Battelle Memorial Institute, where he was appointed program manager of the NASA Aviation Performance Measuring System research program. In 2005, he was appointed director, National Aviation Safety Archives.

He also served with the NASA Space Shuttle Cockpit Council, assisting in the redesign and upgrade of space shuttle cockpit instrumentation. He has completed systems training on the space shuttle and has flown the shuttle simulators at both Johnson Space Center and NASA Ames Research Center.

He has received many national and international aviation industry awards, including achievement awards from the U.S. Air Force, United Airlines, the Air Line Pilots Association, the Federal Laboratory Consortium for Technology Transfer, R&D 100, and NASA.

Captain Lynch is a fellow of the Royal Aeronautical Society in London.

### **Ms. Heidi MacFarlane, M.Ed.**

*Vice President  
Aviation Workhealth & Emergency Services  
Products Worldwide, MedAire, Inc.*

Heidi Giles MacFarlane has been with MedAire for 11 years. She has served in various roles, including vice president of Assistance Operations, where she was responsible for all response center operations on the ground and in the air for airlines. For the last five years, Heidi has been responsible for the ongoing development of products and services to assist the airline industry in effective response to medical events.

Ms. MacFarlane has more than 20 years of experience in the commercial aviation industry, joining MedAire from Southwest Airlines, where she managed regulatory compliance and in-flight procedures. Prior to Southwest, she spent 15 years at US Airways, where she developed and facilitated flight attendant and pilot training programs.

Actively involved in the airline community, Heidi served as vice chairman of the Cabin Operations Committee of Airlines for America, a trade association for U.S. commercial airlines. She is a frequent presenter at industry events and is a trusted source for news media, including the New York Times and the Guardian.

She received a master's degree in education from the University of North Carolina, and speaks English, French, Russian, and Spanish in support of MedAire's global client base.

### **Captain Dynie Malischewski**

*Jazz Aviation*

Captain Dynie Malischewski has flown for Jazz Aviation for the past 27 years. He is currently based in Calgary, Alberta, flying the CRJ900 and 200. He has been involved with the Pilot Assistance program for the past six years. Though he mostly works with the pilots in the Tripartite programs, he has also assisted in some Critical Incident Response Program events. He currently resides in Penticton, BC, with his wife and four children.

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**Ms. Eileen Maloney-White**

*Occupational Health Nurse  
Jazz Aviation*

Eileen Maloney-White, BSc, RN, LNC-CSp, COHN COHN(C) CWS FACLNC is an occupational health nurse and manager with Health Services at Jazz Aviation in Vancouver, Canada. She also has a consulting company, Special Care Consultants.

Ms. White is an accomplished occupational health nurse and is a director on the American Board of Occupational Health Nurses; she is a member of the American Association of Occupational Health Nurses, American College of Occupational and Environmental Medicine, and the Aerospace Medical Association. She is a mentor in occupational health nursing for the Canadian Nurses Association and serves as chair of the Early Intervention Program (Health), with the College of Registered Nurses of British Columbia, which addresses addiction and mental health issues in nurses.

Ms. White lectures, teaches, and is a presenter on maintaining safe and healthy workplaces, addiction in the workplace, and corporate wellness.

She is a certified COHN by the American Board for Occupational Health Nurses and COHN(C) with the Canadian Nurses Association. She is a legal nurse consultant, certified specialist, and is a fellow with the American College of Legal Nurse Consultants.

**Kevin T. McCauley, MD**

*Institute for Addiction Study*

Kevin McCauley is the director of Program Services at New Roads Treatment Center in Sandy, Utah. He is a graduate of Drexel University Medical School and co-founder of the Institute for Addiction Study. From 2009 to 2013, Dr. McCauley was the director of Le Mont, a sober living/recovery-management program in Utah, and helped form the Utah Association of Recovery Residences. His DVD "Pleasure Unwoven" won the 2010 National Association of Addiction Treatment Providers Michael Q. Ford Journalism Award.

**Captain Jerry McDermott**

*National Pilot Assistance Chair  
Air Line Pilots Association, Int'l*

Jerry McDermott, a captain with United Airlines, was hired in June 1987 with Continental Airlines. Currently based in Los Angeles, Calif., he has been flying the B-737 since 1990, over 15 years of that time as captain. Jerry was designated as a line check airman on the B-737 in 2005. He is also type rated on the B-757 and B-767. He began his aviation career in 1977 at Purdue University, where he received a bachelor of science degree in aviation technology in 1981.

Jerry joined the Air Line Pilots Association, Int'l (ALPA) Professional Standards Committee as a volunteer member at Continental in May 2001. He held positions as LEC 170 (EWR) Professional Standards lead for two years and MEC Professional Standards chair for five years. In 2007 Jerry was appointed to the position of National Professional Standards vice chair for ALPA, Int'l. Then, in October 2009, he was appointed ALPA national pilot assistance chair.

In 2011, Captain McDermott's efforts and work in pilot assistance were recognized by the White House and Continental Airlines. In June 2011, he was invited to the White House and given a commendation as one of the administration's "champions of change." In March 2012 he was selected Continental Airlines' 2011 Pilot of the Year for the Newark, N.J., base, which he was told was primarily due to his efforts in assisting fellow pilots through his position with ALPA.

He and his wife, Malinda, live in Scottsdale, Ariz. They have three daughters, two sons-in-law, and three grandchildren.

## Speaker Biographies << Continued

### **Mr. David Noble**

*Canada Pilot Health Consultant  
Air Line Pilots Association, Int'l*

David Noble presently provides peer support (under the umbrella of the Pilot Assistance Program) to the pilot community as a consultant to line pilots at various properties.

His experience in this type of work was learned over the years through his Association work as a national committee chairman. This position has allowed him to learn much about the personal problems Air Line Pilots Association, Int'l members encounter during their careers and the resources that are available in pilot communities for resolution of these issues.

David has been doing this work for many years, and still finds it rewarding to give back some of what he has learned to the people who are interested in asking.

### **First Officer Luis Perez**

*United Airlines*

Luis Perez is a pilot instructor with United Airlines in the 757/767 fleet. He joined United in 1995.

He was raised in Cordoba, Argentina, and introduced into aviation by his father who used to take his brother and him flying at an early age.

At the age of 13, he began hang gliding and a few years later he got his glider pilot's license and also began flying ultra-light aircraft.

In 1987, Luis moved to United States with wife, Maria, to pursue an aviation career. He initially worked at Walt Disney World in Orlando, Fla., to save for college; in 1989 he went to Embry-Riddle where he graduated in 1992 with a degree in aeronautical studies and airline management. While going to school, Luis flight instructed at the local schools to help pay for college. He later joined Embry-Riddle as an instructor and subsequently was hired by an Argentine corporate jet operator before joining United Airlines in 1995.

Luis's first assignment at United was flying Boeing 737s for the Shuttle based in LAX and

later transferred to San Francisco, flying Boeing 757/767s.

In 1999, he joined United's Training Center as an instructor in the 757/767 fleet. His passion for learning and improving human performance has kept him at training center ever since. He has worked developing different training programs as well as computer-based training projects.

In 2005, Luis was diagnosed with and underwent treatment for depression. In the following months, he had surgery to remove a tumor from his left sciatic nerve and was able to return to his flight instructing assignment within five months. In September 2009, Luis had a life-threatening accident, which broke his back and severely injured many parts of his body. He spent two weeks in ICU, over two months of inpatient rehabilitation at Craig Hospital, which specializes in Spinal Cord Injuries. He returned to full flying status at United Airlines 10 months after his accident.

His different life experiences led him to study the inner workings of the mind. He used this knowledge to aid himself in recovery from his various injuries and is devoted to introduce "mind situational awareness" into aviation.

He lives in Colorado with wife and daughter.

### **Dr. Joanna Regan**

*Conveyance Investigation Co-Lead  
Centers for Disease Control & Prevention*

Joanna Regan, MD, MPH, FAAP is a pediatrician who currently works as a medical epidemiologist in the Division of Global Migration and Quarantine of the Centers for Disease Control and Prevention. Dr. Regan earned her doctor of medicine and master of public health degrees at the University of North Carolina at Chapel Hill. She completed her pediatric clinical training at East Carolina University in Greenville, N.C. She began work at the CDC in 2009, and has worked on illness response and contact investigations involving commercial airlines over the past two years. Most recently, she served as a conveyance investigation lead

during the CDC's Emergency Operations Center response to Ebola.

### **Captain John Rosenberg**

*National Professional Standards Chair  
Air Line Pilots Association, Int'l*

Captain John Rosenberg is a native of Omaha, Neb. He is a 1974 graduate of Purdue University, holding a BS degree in technology through the Aviation Technology School's professional flight program. Upon graduation, John returned to Omaha and worked for a Piper dealer before joining a large

Omaha-based savings and loan association as its first corporate pilot.

In 1978, John joined North Central Airlines as a Convair 580 first officer. Today, he flies for Delta Air Lines as a captain on the B-747-400. Captain Rosenberg has a long history of Air Line Pilots Association, Int'l (ALPA) volunteer participation. He has spent over 36 years as a member of ALPA's Professional Standards Group. He served as his local council's Professional Standards chairman and as NWA MEC Professional Standards chairman. In 2004 he was appointed the national chairman of ALPA's Professional Standards Group.

As the national chairman, Captain Rosenberg provides oversight for all ALPA pilot groups' Professional Standards Committees, ensuring compliance with ALPA policy and protocol. He plans and executes the Professional Standards activities at the annual Pilot Assistance conference.

Captain Rosenberg has also been active in the air safety arena. He was an active participant for eight years in the Northwest/Delta Aviation Safety Action Program, representing ALPA as a member of the Event Review Committee.

Currently, he serves as a Delta air safety hotline volunteer. In 2010, Captain Rosenberg was appointed the primary ALPA representative to the Air Carrier Safety and Pilot Training Aviation Rulemaking Committee reporting safety recommendations to Congress and the FAA.

In addition to his professional flying, Captain Rosenberg remains active in general aviation. He shares ownership in a Beechcraft Bonanza and also



## Speaker Biographies << Continued

enjoys building and flying scale-model radio-controlled airplanes.

Captain Rosenberg is no stranger to volunteer work. Currently, he is a member of two boards of directors, the 5,000-member ALPA Federal Credit Union and the Adler Graduate School in Minneapolis, Minn.

Captain Rosenberg resides in the Minneapolis-St. Paul area with his wife, Sydney, and their two children, Sam and Emily. Both John and Sydney are involved parent volunteers in their children's activities.

### **First Officer Mark Segaloff**

*National Pilot Assistance Vice Chairman  
Air Line Pilots Association, Int'l*

First Officer Mark Segaloff started with Air Line Pilots Association, Int'l (ALPA) volunteer work during the Colgan Air organizing campaigns in 2007 and then in 2008. When ALPA was elected on property in 2008, First Officer Segaloff was then elected MEC chair at Colgan a mere three weeks to the day prior to the Colgan 3407 accident.

Due to the generous help the Pilot Assistance structure gave to the Colgan Air pilot group, First Officer Segaloff wanted to give back and started his Pilot Assistance work in 2011 as National Pilot Assistance vice chair. Along with serving as MEC chair at Colgan and National Pilot Assistance vice chair, First Officer Segaloff has served as an ALPA executive vice president, is president of the ALPA Emergency Relief Fund (Pilots 4 Pilots), and is currently on the United Airlines MEC National Affairs Steering Committee.

First Officer Segaloff is a United Airlines 737 first officer based in Houston, Texas. He is a graduate of Rutgers University, class of 2005, where he played football. He is resident of Kingwood, Tex., with wife Elizabeth and son Luke.

### **Captain Corey Slone**

*National HIMS Vice Chair  
Air Line Pilots Association, Int'l*

Captain Corey Slone has been serving as the Human Intervention Motivation Study (HIMS) vice chairman for the Air Line Pilots Association, Int'l (ALPA) since January 2015. He himself has been through the HIMS program and has been active in and serving HIMS since 2007.

As the HIMS vice chairman, Captain Slone works to help plan, execute, and present various HIMS conferences here in the United States and possible outreaches to other countries. Most importantly, he conducts one-on-one phone calls with pilots and families in need.

After release from monitoring in March 2012, Corey served in the Continental Airlines HIMS/pilot assistance programs and now the United Airlines HIMS program in the roles of peer pilot, Local Executive Council HIMS vice chairman, and Master Executive Council Pilot Assistance vice chairman.

Captain Slone flies the United B-737 based in Houston. He's also flown the B-757, B-767, and B-777, and has previous experience in the freight, charter, and fractional aviation industries. He is a graduate of Texas A&M University, class of 1996, with a background in oil refinery projects.

### **Dr. Quay Snyder**

*Aeromedical Advisor  
Air Line Pilots Association, Int'l*

Dr. Snyder is the third aeromedical advisor to the Air Line Pilots Association, Int'l (ALPA). He was appointed to this position in January 2010 after serving 16 years as an associate aeromedical advisor to ALPA under Dr. Richard Masters and Dr. Donald Hudson.

Graduating from the U.S. Air Force Academy, Duke University School of Medicine, and University of Colorado Health Sciences Center, Dr. Snyder is board certified in aerospace medicine, addiction medicine, occupational medicine, and family practice. He served for 25 years in the USAF, Air Force Reserve, and Air National Guard as a flight surgeon,



instructor pilot, and in several leadership positions before retiring in 2002.

Dr. Snyder is the author of more than 90 scientific papers and articles on aviation medical issues in various professional pilot journals. He writes regularly for the "Health Watch" column in Air Line Pilot magazine. He is a frequent speaker at national aviation safety and aeromedical meetings. Dr. Snyder is the recipient of lifetime achievement awards given by the Society of USAF Flight Surgeons and the Aerospace Medicine Association. He also received the NBAA Safety Committee's inaugural Meritorious Service Award in 2014.

In his responsibilities as ALPA's aeromedical advisor, Dr. Snyder works closely with ALPA's Engineering and Air Safety Department, Legal Department staff, and with the Communications Department as well as Pilot Assistance Committee members. His involvement with ALPA involves global issues affecting all airline pilots. In this work, Dr. Snyder works collaboratively with the FAA Office of Aerospace Medicine and the NTSB.

A commercial pilot holding a CFI rating (Gold Seal) since 1975 and a designated pilot examiner, Dr. Snyder has more than 3,000 flying hours in 50-plus aircraft models from gliders to F-16s. He

was an aerobatics and spin instructor at the USAF Academy's 94th Flying Training Squadron, receiving the squadron's Attached Instructor Pilot of the Year award in 2000. Dr. Snyder serves as an FAA Safety Team representative for the Denver FSDO and is a Master CFI since 2003. He owns a Schleicher ASW-24 glider flying long-distance XC glider flights, giving instruction and administering FAA Practical Tests at all levels averaging approximately 150 PIC flights per year in gliders.

Dr. Snyder is a member of ALPA's HIMS Advisory Board, the Flight Safety Foundation's Corporate Advisory Committee, and the NBAA Safety Committee. He also serves on the National Aviation Hall of Fame Board of Trustees and the Executive Council of the Aerospace Medical Association.

He is president/CEO of Aviation Medicine Advisory Service, whose physician staff provides full-time medical certification support services to all ALPA pilots as well as unions of other

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## Speaker Biographies << Continued

professional pilots and FAA air traffic control specialists. See [www.AviationMedicine.com](http://www.AviationMedicine.com).

### **Captain Rick Swanson**

*National Professional Standards Training Coordinator*

*Air Line Pilots Association, Int'l*

Captain Rick Swanson serves on the Air Line Pilots Association, Int'l (ALPA) Professional Standards Group as the training coordinator. He enjoys a reputation among his peers and professional colleagues as a pilot advocate and an outspoken promoter of our airline profession. He is well known for his talents in building strong, positive relationships while also repairing and restoring torn ones.

In his various roles volunteering in Pilot Assistance, Captain Swanson served as the MEC and LEC chair for Professional Standards at Continental Airlines. He also served as LEC chairman for the Peer Pilot Assistance Program (a form of the National ALPA HIMS program) at Continental, protecting the rights of union members under the return-to-work agreements signed by management and the affected pilot.

From 2002 to 2011 Captain Swanson promoted our profession to new commercial pilots entering FAR 121 operations. Over 2,200 pilots have heard his message highlighting the qualities of an ALPA professional pilot: professionalism, integrity, leadership, and legacy.

He has been instrumental in developing the Professional Standards one-day accelerated training program available to all ALPA MECs as a supplement to the ALPA National Professional Standards training program. Captain Swanson further promotes our profession by writing numerous articles on topics such as leadership, the ALPA Code of Ethics, and unity, among many others.

In his long history of volunteer service to promote aviation, from 1995 to 2000 he served as the inspector general and Texas vice commander for the Civil Air Patrol, the auxiliary of the USAF. He received numerous awards, including the top leadership Gill Robb Wilson Award. In 1996 he developed

the CRM program that became the national model for the organization and received USAF recognition for his efforts.

Other community volunteer endeavors included nine years as the director of a successful local college student ministry. Under his direction, that ministry received authority from the U.S. government to supply medical materials for a leprosy hospital outside of Havana, Cuba.

Rick has been happily married to his wife, Linda, for over 38 years. They have three sons, Jason, Scott, and Bowen, all of whom are ALPA airline pilots at Delta, United, and FedEx Express. Rick delights in his three granddaughters. He enjoys the responsibilities of captain on the B-777 and has also flown as captain on the DC-3, IA Jet, B-727, and B-737.

### **Captain John Taylor**

*National Aeromedical Chair*

*Air Line Pilots Association, Int'l*

Captain John Taylor is the current Air Line Pilots Association, Int'l (ALPA) national Aeromedical chairman. He is currently serving as the Pilot Assistance chairman and was previously the Aeromedical chairman for ExpressJet Airlines.

A current EMB-145 captain, check airman, and simulator instructor, he started with ExpressJet in 1996. He is also a cardiovascular and neurology ICU nurse in Houston, Tex. John has also worked as a critical-care transport nurse and paramedic. He is a graduate of University of Washington, Excelsior College, and current student at University of Wyoming in pursuit of his nurse practitioner license.

Captain Taylor believes in the holistic approach regarding recovery, including physical and mental wellness of recovery for pilots from the moment of diagnosis to their return to work.



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**First Officer Mimi Tompkins**

*Hawaiian Airlines*

Mimi Tompkins is the co-chair of the Pilot Assistance Committee for the Hawaiian Airlines Master Executive Council of the Air Line Pilots Association, Int'l (ALPA). With a flying career spanning over 40 years, including certified flight instructor, Beech 18 cargo pilot, 20 years as a 737 captain, and 717 first officer, she currently flies as a first officer on the Boeing 767-300ER.

Mimi Tompkins has volunteered with ALPA Pilot Assistance since the early 1990s. She was part of the ALPA task force to create the Critical Incident Response Program. Her career at Aloha Airlines before Hawaiian afforded her the opportunity to work in crew resource management as a facilitator with ALPA Aeromedical, HIMS, Professional Standards, personal pilot issues, and critical incident stress management.

Mimi has a master of arts in applied behavioral science with an emphasis on systems counseling. She plans to continue critical incident stress management training and counseling after her retirement in May this year.

**Patricia Wells**

*Pet Therapy Volunteer*

*People Animals Love and the American Red Cross*

Patricia Wells started pet therapy in 2002 with People Animals Love (PAL). Currently, she visits at the Armed Forces retirement home and the Episcopal Center for Children with PAL and has visited a number of other venues in the past. She joined the Red Cross pet therapy team in December 2012; they visit at Walter Reed Military Medical Center weekly. The visits include clinic waiting areas, chemotherapy rooms, and individual patient rooms.

Her dog, Rika, the third dog she has worked with, is an all-black German shepherd. Rika was born in Idaho in 2008 and went on her first visit at 10 weeks old.

**Captain Richard Wilkening**

*National HIMS Chair*

*Air Line Pilots Association, Int'l*

Richard Wilkening is the Air Line Pilots Association, Int'l (ALPA) HIMS Committee chairman. Prior to that, he was the ALPA HIMS vice chair and he currently also serves as Envoy Air's Pilot Assistance, Aeromedical, and HIMS chairman. He has been involved with HIMS since April 2002, starting out as peer monitor in his domicile, and was the recipient of the ALPA Pilot Assistance Award for 2009. He has been an FAA designated pilot examiner since 1997, and is also a commercial glider pilot, Gold Seal flight instructor, and A&P. Prior to airline flying he was chief pilot and check airman for a FAR 135 charter operator.

He is a captain for Envoy Air on the EMB-145 in Chicago, and has previously flown the Saab 340 and ATR 42/72. He and his wife Lisa live on their family farm in Southeast Iowa and have one son and three grandsons.

